

PRIVACY POLICY

Manor House Farm Cottages (MHFC) may collect your name, address, phone number and email address as well as payment information (when you make a booking).

MHFC uses data to provide you with the best experience from the accommodation we have to offer, which includes using data to improve and personalise your experiences. We also use data to communicate with you, for example, informing you of promotions or late availability.

MHFC uses data for the following purposes:

- Customer support
- Security, safety & dispute resolution
- Communication & marketing
- Returning any lost property to customers

MHFC does not sell any information to third parties and will never do so.

You can opt out of receiving emails and unsubscribe from our mailing list at any time by contacting us at info@manorhousefarmcottages.co.uk.

MHFC retains personal information for 5 years, after which time it will be completely destroyed. This is necessary to fulfil transactions or for essential purposes such as complying with our legal obligations, resolving disputes and enforcing our agreement. Banking data and details relating to financial transactions will be destroyed once the transactions are completed and any deposits returned.

MHFC is committed to protecting the security of your personal data. We store the personal data you provide on computer systems that have limited access and are in controlled facilities. Any data we transmit over the internet is protected using passwords.